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| **William C. Taylor**  3276 Lemans Lane, Memphis, TN, USA 38119 |
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An Executive level, MRO and General Manager with a strong background and education in corporate aircraft, component maintenance, and aircraft manufacturing who has a proven success in leading companies beyond their potential.

**EXPERTISE**

Maintenance Operations/MRO Strategic Planning Management Leadership

145 / 135 Operations Production Multi-site Management

Quality Assurance FAA / EASA Corporate to Commercial Aircraft

Aircraft Manufacturing A & P License w/IA International Site Leadership

Customer Service Sales Overseas Operations

**PROFESSIONAL EXPERIENCE**

**Director of Maintenance**

AB Jets, Memphis, TN/Part 135 06/13 – Present

* Managed all aircraft and facilities maintenance personnel.
* Managed day-to-day operations and created reporting mechanisms for continual process improvements.
* Performed results oriented leadership utilizing tactical and strategic planning, reporting to the Director of Operations.
* Responsible for oversight of operations which included corporate site as well as all satellite operations throughout the country.
* Acted as liaison to the FAA as accountable manager.
* Established additional market sectors to the company’s portfolio resulting in a first year annual sales growth of over 100%.
* Managed and audited all outside vendors to include purchasing.
* Handled customer relations and satisfaction, in regards to maintenance related issues.

**General Manager**

FieldTech Asia Inc., Manila, Philippines/Part 145 12/11 – 12/12

* Provided Executive leadership in Operations and General Management to Aviation MRO and Heavy Maintenance Organization.
* Managed day-to-day operations and created reporting mechanisms for continual process improvements.
* Functioned as corporate representative when negotiating with U.S. and foreign military departments.
* Performed results oriented leadership utilizing tactical and strategic planning, reporting to the Board.
* Responsible for oversight of operations which included corporate site as well as all satellite operations throughout the country.
* Implemented and maintained global quality processes and safety standards throughout facilities
* Interacted with various foreign government agencies to facilitate corporate activities
* Acted as liaison to the FAA as accountable manager
* Established additional market sectors to the company’s portfolio resulting in a first year annual sales growth of over 100%
* Provided oversight and assistance to the sales department.
* Assisted with sales and installation quoting.
* Performed customer service duties for all non-Philippine customers and vendors.
* Increases management's effectiveness by recruiting, selecting, orienting, training, coaching, counseling, and disciplining managers; communicating values, strategies, and objectives; assigning accountabilities; planning, monitoring, and appraising job results; developing incentives; developing a climate for offering information and opinions; providing educational opportunities.
* Develops strategic plan by studying technological and financial opportunities; presenting assumptions; recommending objectives.
* Accomplishes subsidiary objectives by establishing plans, budgets, and results measurements; allocating resources; reviewing progress; making mid-course corrections.
* Coordinates efforts by establishing procurement, production, marketing, field, and technical services policies and practices; coordinating actions with corporate staff.
* Builds company image by collaborating with customers, government, community organizations, and employees; enforcing ethical business practices.
* Maintains quality service by establishing and enforcing organization standards.
* Reason for leaving - Company was restructured and contract ended.

**Vice President of Operations**

Southwest Aviation Specialties, Tulsa, OK/Part 145 08/08 – 11/11

* Managed day-to-day operations while increasing repair processes and maintenance production.
* Performed responsibilities parallel to General Manager, and functioned as GM intermittently.
* Daily interacting, auditing, and monitoring of all outside vendor and contract maintenance operations
* Acted as liaison and accountable manager to the FAA for all part 145 operations.
* Redesigned the company’s personnel structure to streamline and increase operational efficiency
* Designed and implemented company’s new business sector for aircraft painting, which included purchase, modification, and implementation of a new paint facility.
* Monitored day-to-day operational activities and, in cooperation with the Owner/GM, to ensure that all organizational needs are being met effectively and in a timely manner.
* Served as the gatekeeper for the Owner/GM, screening issues and holding regular operational meetings with staff of all levels from throughout the organization.
* Oversaw all purchasing activity for the organization.
* Supervised work of:
  + Finance;
  + MIS, Technology, and Data Management;
  + Intake and Recruiting for all Programs;
  + Human Resources;
  + Development and Marketing;
  + Community Affairs
* Assisted with the interviewing of potential staff, ensuring that organizational mission and job skills are considered with all hiring decisions.
* Ensured that monthly reports, scorecards, etc. are maintained in an appropriate manner and are adequately updated and distributed.
* Directly interacted with customers, on a daily basis, in the areas of sales and customer service.
* Reason for leaving – Overseas opportunity

**Maintenance Manager / Production Manager**

Spirit Aerosystems,Wichita, KS/Part 21, 145 10/07 – 08/08

* Managed day-to-day maintenance activities of part 145 facility that performed MRO of various engine nacelle parts relative to part 121 aircraft.
* Performed oversight and management for day-to-day activities of multiple (5) shops that built various parts of the engine nacelles for the Boeing 767, 777, and 787 lines.
* Accomplished manufacturing staff results by communicating job expectations; planning, monitoring, and appraising job results; coaching, counseling, and disciplining employees; initiating, coordinating, and enforcing systems, policies, and procedures.
* Maintained work flow by monitoring steps of the process; setting processing variables; observing control points and equipment; monitoring personnel and resources; studying methods; implementing cost reductions; developing reporting procedures and systems; facilitating corrections to malfunctions within process control points; initiating and fostering a spirit of cooperation within and between departments.
* Completed production plan by scheduling and assigning personnel; accomplishing work results; establishing priorities; monitoring progress; revising schedules; resolving problems; reporting results of the processing flow on shift production summaries.
* Maintained quality service by establishing and enforcing organization standards.
* Provided manufacturing information by compiling, initiating, sorting, and analyzing production performance records and data; answering questions and responding to requests.
* Created and revised systems and procedures by analyzing operating practices, record-keeping systems, forms of control, and budgetary and personnel requirements; implementing change.
* Maintained safe and clean work environment by educating and directing personnel on the use of all control points, equipment, and resources; maintaining compliance with established policies and procedures.
* Resolved personnel problems by analyzing data; investigating issues; identifying solutions; recommending action.
* Maintained professional and technical knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; benchmarking state-of-the-art practices; participating in professional societies.
* Reason for leaving – Was approached directly by former employer requesting my assistance; new opportunity allowed my presence for visitations with family.

**Director of Maintenance / Quality Assurance Manager**

Southwest Aviation Specialties, Tulsa, OK/Part 145,135 09/05 – 10/07

* Provided oversight and management of “Ground Up” restorations of various aircraft types including airframes, powerplants, and avionics, in addition to day-to-day facility responsibilities.
* Managed avionics updates “installs” on various aircraft utilizing FAA approved Supplemental Type Certificates and/or the Field Approval process.
* Functioned as General Manager intermittently with full oversight of facility day-to-day operations.
* Interacted, audited, and monitored all outside vendor and contract maintenance operations.
* Designed and implemented a new quality program to decrease company rework rates.
* Functioned as company representative and technical coordinator for the export and import of various turbine aircraft to other countries as Aruba, the Cayman Islands, and Russia.
* Directly managed 17 twin turbine aircraft in addition to providing technical guidance to technicians.
* Redesigned company’s personnel structure to streamline and increase operational efficiency.
* Functioned as liaison and accountable manager to the FAA for all part 135/145 operations.
* Directly interacted with customers, on a daily basis, in the areas of sales and customer service.

**Mechanic / Inspector**

Bizjet International, Tulsa, OK/Part 145 09/00 – 03/05

**Mechanic/Crew Chief/Production Control Supervisor UH-60 Helicopter**

United States Army, Various Locations 09/95 – 09/00

**INTERNATIONAL / COUNTRIES**

* United States
* Korea
* Germany
* Russia
* Philippines
* Great Britain
* France
* Iceland
* Canada
* Brazil
* Finland

**AIRCRAFT MODELS WORKED / MANAGED**

* Gulfstream GII Series
* Gulfstream GIII Series
* Gulfstream GIV Series
* Bombardier Challenger Series
* Bombardier Global Express Series
* Hawker 1A
* Hawker 400A
* Hawker 700 Series
* Hawker 800 Series
* Piaggio Avanti II
* Beech King Air 90 Series
* Beech King Air 200 Series
* Beech King Air 350 Series
* Cessna Citation 1
* Cessna Citation 2 Series
* Cessna Citation 5 Series
* Cessna CJ1 Series
* Cessna CJ2 Series
* Embraer 135 Series
* Embraer 145 Series
* Learjet 23
* Learjet 24
* Learjet 25
* Learjet 28
* Learjet 35
* Learjet 45
* Learjet 60
* Pilatus PC12-46 Series
* Pilatus PC12-47 Series

**EDUCATION**

Embry-Riddle Aero - MBA - Aviation Business (Online-Graduate July 2014) Present

Embry-Riddle Aero - B.S. Professional Aeronautics, Minor in Management 2005

A.S. Professional Aeronautics - Tulsa Community 2004

A.A.S. Aviation Science, Management Specialization 2004

A.A.S. Aviation Science, Maintenance Specialization 2004

SimuFlite - CL601-3A/3R Maintenance Initial 2001

Embraer - EMB-145 Family Maintenance Initial 2001

U.S. Army - Primary Leadership Development 1998

Utility Helicopter Repairman 1995

**CERTIFICATIONS / RATINGS**

* FAA Mechanic: Airframe and Powerplant
* FAA Private Pilot: Single Engine Land
* FAA Inspection Authorization
* Approved for 6 F.A.A. Maintenance D.A.R. function codes
* Have held - U.S. Army SECRET Security Clearance

**LANGUAGES** -

* English – Native Speaker
* Japanese – Basic Level

**REFERENCES FURNISHED UPON REQUEST**